

Roossien saves 90 hours per field service employee per year with vPlan



“We have earned back the investment in vPlan very quickly”

Mark de Vries

CFO at Roossien

ABOUT ROOSSIEN

Roossien Hoogwerktechniek supplies industrial climbing materials. In addition, they give advice, take care of customization and offer maintenance. The activities are ISO 9001: 2015 certified. That places high demands on business processes. Discover how the Groningen-based company saves over 90 hours per field service employee per year thanks to the integration of vPlan with AFAS.

BACKGROUND

Roossien has been working with AFAS since 2010. At that time it was still a trading company. The company supplied modular aluminum work platforms. However, Roossien received more and more requests for custom-made steel. The German supplier did not do that. Instead of outsourcing this, the Groningen-based company decided to do custom work itself. “In retrospect, I'm glad that we made the choice for our own production shortly after the ERP system was chosen”, says Mark de Vries, CFO of Roossien.

Roossien has been ISO 9001 certified since 2017 to guarantee quality and safety. AFAS is organized in such a way that all processes are made digitally. Employees register their work via an integrated intranet which is then automatically processed. “If something goes wrong, you can always trace where the error occurred, when and by whom.”, says Mark. “A pending order can consist of a workflow of 250-300 steps that employees have to go through. The workflow can be intensive, especially if it concerns customization. This is all tuned in the ERP system so that employees do not skip a step.”

Customer



General
Information



ERP SYSTEEM

Groningen

ESTABLISHED

Wholesale &
Manufacturing

INDUSTRY

14

FIELD SERVICE
EMPLOYEES

1998

FOUNDED

PROBLEMS WITH PLANNING IN EXCEL

"The planning was done in Excel, which was fed by data from the ERP system. But an adjustment in AFAS also had to be implemented separately in Excel, because of time pressure this regularly ended up in mistakes, resulting in errors in the planning. Subsequent order operations in ERP did not automatically appear in the Excel of the production staff. This caused errors in our proces and this problem was at the expense of work pressure and margin."



"The planning in Excel was error-prone. With vPlan we have more control and fewer errors"

Mark de Vries
CFO at Roossien

WE HAVE OVERVIEW WITH VPLAN

vPlan is very user-friendly and thanks to the integration with AFAS no more errors occur in the production planning. "We have built in more control", says Mark de Vries. Roossien processes a few thousand orders per year. Due to the lack of planning software, there sometimes was a 25% gap between the pre- and post-calculation. That cost the company a lot of margin, because of to the collective labor agreement, employees had to be compensated for overtime. This has been resolved by vPlan, which means that Roossien is able to realize efficiency gains of 90 hours per field service employee (14 employees) per year. "The time saving is the result of working according to the ISO certification, the digitization of the production processes in the ERP and the planning in vPlan.", says Mark. "As a result, we have earned back the investment in vPlan very quickly."

About vPlan

vPlan is the simple, flexible and visual way to plan your work. vPlan provides overview and gives you insight to make the right choices. vPlan is easy to integrate with applications that are already being used within your organization.

Since the start of vPlan in 2017, it has helped many companies plan better. Plans exist wherever work is done. At vPlan we are convinced that our solution helps you to use your resources more sustainably, that you can work more productively as a whole and you can focus on important bottlenecks.

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